

AGENDA SUPPLEMENT (1)

Meeting: Trowbridge Area Board
Place: The Cotswold Space - County Hall, Trowbridge BA14 8JN
Date: Thursday 11 January 2018
Time: 7.00 pm

The Agenda for the above meeting was published on **3 January 2018**. Additional documents are now available and are attached to this Agenda Supplement.

Please direct any enquiries on this Agenda to Kieran Elliott, of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line or email committee@wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225)713114/713115.

This Agenda and all the documents referred to within it are available on the Council's website at www.wiltshire.gov.uk

5 **Partner Updates (Pages 3 - 14)**

Fire Authority Update

Community Policing Update

DATE OF PUBLICATION: 8 January 2018

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Trowbridge Area Board Report – 11th January 2018.



The Government has launched its 'Get Ready for Winter' campaign, including advice, guidance and links for health, travel, homes, power, communications, severe weather, and flooding risk.

The site is being hosted on the Met Office website and can be found at <https://www.metoffice.gov.uk/barometer/advice>

Are we getting through?



Dorset & Wiltshire Fire and Rescue Service has launched an awareness campaign across its area, targeting poor or inconsiderate parking.

The Service is asking all drivers "Are we getting through?" as, when responding to a 999 call, every second that the emergency services are delayed could have serious, life-threatening consequences.

The smallest fire engine needs a minimum of three metres, or the width of two cars, to pass safely. If you called for help, you would want to know firefighters could get through.

Assistant Chief Fire Officer Jim Mahoney said: “Inconsiderate and dangerous parking has long been an issue across the Service and, as more households have more than one car, the problem will only grow. If we can’t get to a fire or an accident because we can’t get our fire engines through, it greatly restricts our effectiveness. I’m asking everybody to think before they park; yes, it may be less convenient for you at the time, but what if it was your house or your loved one we needed to get to? You would want to know that we are getting through.”

One particular area of concern is parking on roads near schools, as these are often difficult to pass through safely, especially when cars are dropping off or picking up children. Drivers may not be parking illegally, but the Service is urging everyone to see whether a smarter option, maybe a bit further away, is available.

Poor or inconsiderate parking can also affect high streets and the roads by fire stations. On-call firefighters have to be at their station within five minutes of their pagers going off, so any delay in arriving has a negative effect on the emergency response.

The Service is therefore asking drivers to think before they park, with the following advice to drivers to help keep narrow streets clear:

- When parked, pull in your wing mirrors (don’t forget to flip them out before driving off).
- Don’t park too close to corners – fire engines are larger than cars and need more room to turn.
- If you’re parking opposite someone, remember that a fire engine needs three metres, or two car widths, to pass safely.
- Make sure your wheels are straight and are not sticking out.
- Park as close to the kerb as you can.
- Always follow the Highway Code and obey road markings such as yellow lines and box junctions.
- In narrow streets, only park on one side of the road where possible.
- Make sure you leave enough space for pedestrians on the pavement.
- Don’t block driveways.

For more information about the challenges caused by poor or inconsiderate parking, please visit www.dwfire.org.uk/education/road-safety-education/are-we-getting-through

Safe and Well Visits- Home safety

The Trowbridge area has a dedicated Fire Service ‘**Safe and Well**’ advisor who can visit people, within their own homes, advising on home safety and wellbeing.



A Safe and Well visit is **FREE** and normally lasts about one hour covering topics such as:

- Using electricity safely
- Cooking safely
- Making an escape plan
- What to do if there is a fire
- Keeping children safe
- Good practice – night time routine and other points relevant to you
- Identifying and discussing any further support the occupier may need

If you have thatch property, are living alone, have a young family, are over 65 or a smoker please get in contact with us. We want to help make you safer in your own home. If you or someone you know has mobility or sight and hearing impairments, please suggest a Safe and Well visit.

Visit <http://www.dwfire.org.uk/news/new-name-new-contact-details-same-service/> to book one.

Response

Total Incidents attended by DWFRS for Trowbridge Area; 01/11/17 – 31/12/17.

DWFRS have responded to 110 incidents on Trowbridge’s station ground between the dates above.

Trowbridge Fire Station Responded to a total of 151 incidents County wide in the mentioned time period. Details are listed in the table below.

Category	Incidents in Trowbridge	Out of Station Ground incidents	Total
False Alarm	55	17	72
Fire	23	8	31
Special Service	32	16	48
Total	110	41	151
1st Pump Availability	100%		
2nd Pump Availability	94%		



Recent Notable Incidents

The Heavy Rescue Unit based at Trowbridge has again been busy attending incidents across the County including a fatal road traffic collision near Hullavington.

A serious house fire in Warminster resulted in the rescue of one person suffering from smoke inhalation and a dog which was resuscitated by DWFRS personnel at the scene. Trowbridge crews also attended a fire in a thatched property in Swindon.

Station Profile

Two whole time watches, each of seven personnel. Work a three on three off duty pattern, there is a crew available 24/7/365.

An On Call watch of 12 personnel.

There are four operational appliances, in total the appliances responded 950 times in 2017.

P1 Traditional fire engine (715)

P2 Traditional fire engine (152)

R1 Heavy Rescue Unit, specialist rescue, significant road traffic collisions, building collapse, (55)

R2 Rope/Water rescue (28)

P1/P2/R2 can be crewed by either wholetime or on call staff, or a mixture of the two.

R2 crewed only by wholetime personnel.

In addition to the operational side of the station there are a number of Corporate departments based there; Technical Fire Safety, Safe and Well team, Salamander Team, Estates, Logistics and Procurement, Stores and equipment maintenance.

Community Engagement

Dorset & Wiltshire Fire and Rescue Service provides a free service called a Safe and Well visit. We will visit a person's home by appointment and discuss any safety issues in the home. We will also have a conversation about improving an individual's health and well-being.

If you or someone you know need a smoke alarm, some advice or are worried about what to do in an emergency, contact us for a free Safe and Well visit;

<http://www.dwfire.org.uk/safety/safe-and-well-visits/>

Community Safety Plan



DWFRS Community Safety Plan 2016-2020 outlines our plans for the future. It explains the diverse services we provide and how we plan to improve and deliver them over the four-year period. The plan can be found on the DWFRS website <http://www.dwfire.org.uk/community-safety-plan/>

Andy Green

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TROWBRIDGE AREA BOARD REPORT – JANUARY 2018

COMMUNITY SPEEDWATCH (CSW)

Community Speed Watch (CSW) is a scheme which gives local people the power to help reduce traffic speeds and improve the quality of their life in their community.

There are approximately 111 active Community Speed Watch teams across Wiltshire and Swindon (as of 1st April 2017), with approximately 1000 volunteers across the area.

Speeding can be a real problem within our communities and by training as Community Speed Watch volunteers; local residents have the opportunity to make their roads safer.

Volunteers are provided with special equipment and trained by Police Officers in the use of hand-held speed devices so that they can record the speed of passing vehicles.

Motorists caught speeding by volunteers is sent a warning letter from the police, approximately 26000 letters are sent out to motorists each year. Further action is taken against persistent offenders, who will receive a visit from Wiltshire Police.

The main objectives are:

- To secure a reduction in vehicle speeds, to prevent collisions
- To improve quality of life
- To reduce noise pollution
- To raise public awareness of inappropriate speed.

Changing the attitudes of drivers is key to reducing speed. Community Speed Watch is about taking positive action, working together to improve the safety and quality of life for everyone in the community.

What to do next:

Anyone can raise speeding issues with their local area board (Wiltshire Council) using Wiltshire's community issue system at www.wiltshire.gov.uk/council/areaboards .

You will be asked for details, including where exactly the speeding occurs. The issue will be investigated, in the form of a metro count. If it is found that the site meets the criteria for Community Speed Watch the CSW Co-ordinator for Wiltshire Police will make contact to assist and you will be invited to gather a small group of volunteers together.

The CSW co-ordinator will also arrange everything you need to become a CSW volunteer. The schemes will be supported by the Police.

For more information on Community Speed Watch please email
communityspeedwatch@wiltshire.pnn.police.uk

Each Wednesday Inspector Fee chairs a 'Tasking Meeting' for the West Wiltshire Community Policing area. This meeting is attended by the team Sergeants, Community Coordinators, Police Community Support Officers and local partner agencies.

The aim of the meeting is to identify issues that may be occurring within our communities and putting a plan into place in order to tackle this. Over recent weeks we have introduced Community Speedwatch into this meeting. A representative from the Community Speedwatch Team attends the meeting, and highlights four locations to be targeted by officers over the following two weeks. The results from the metro count indicate which areas require targeting.

CRIME EXCEPTIONS

These figures are based on an evaluation of data, over a two year rolling period. Using this data we can predict what figure is the average that should be reported in a specific month, and what are the higher and lower parameters that we may expect. Figures outside of these parameters are classed as 'Crime Exceptions'.

*** Domestic Abuse figures will also be included in the values as it is on our Control Strategy but here will be no details shared on these cases ***

November 2017 saw total recorded crime at 310 against the 2 year average for the month which is 272.8 crimes. This is a small rise is within accepted parameters and therefore not classed as "Exceptional" data

The three largest crime groups account for 86% of Trowbridge crime are as follows;
Theft offences show 125 against average of 98.1.
Violence against the person shows 105 against 90.3.
Criminal damage down 36 against 43.2.

December 2017 saw total recorded crime at 283 against the 2 year average for the month which is 276.3 crimes. This is very close to what we would expect and not "Exceptional" data.

The three largest crime groups account for 86.5% of Trowbridge crime are as follows;
Violence against the person slightly up, 109 against 92.2.
Theft offences were static, 99 against average of 99.2.
Criminal damage were down, 37 against 43.4.

It is noticeable that theft crimes have dropped between November and December, even though shoplifting is more prevalent in the Christmas period. This is in part due to the hard work that has gone into tackling, investigating and disrupting dwelling and non-dwelling burglaries. Arrests made of two males on the Canal towpath in early December following a spate of burglaries the same day has been significant. The individuals are currently released under investigation (RUI) but are being proactively monitored. We believe this has disrupted their behaviour.

Violent crime data often peaks in December as it includes the Christmas period when more revelers are out drinking in the pubs and bars, and Domestic Incidents in private settings often increases. This can account for the slight increase in the data.

OTHER INFORMATION

PCSO UPDATE!

The New PCSO's have completed their tutorship and are ready to go independent. 4 of them have been allocated to the Trowbridge CPT area team which brings the compliment to 9. We currently run 5 shift teams in Trowbridge, so the PCSO's are divided up across the 5 shifts to provide 7 day coverage across days and evenings. There are 6 Area Beats within the Trowbridge so each PCSO has been allocated a dedicated beat. Numbers now allow us to have 2 PCOS's on 3 beat areas. I'm sure you will join us in welcoming them to the West Wiltshire CPT Team. Their names and beat areas are as follows (*New PCSO);

PCSO	BEAT AREA
Simon Partington	ET11 (Town Centre, Newtown)
*Jack Hannis	ET11 (Town Centre, Newtown)
Nina Marsh	ET12 (Seymour and Paxcroft)
*Megan Jobbins	ET12 (Seymour and Paxcroft)
*Rhianna Annetts	ET13 (Longfield)
Laura Wallace	ET13 (Longfield)
Matt Till	ET14 (Drynham and College)
Elizabeth Harmsworth	ET15 (Studley and Broadmead)
*Melissa Glover	ET16 (Rural)

COMMUNITY MESSAGING

Are YOU signed up? The number of members of the Trowbridge community signing up for this regular email alerts system is increasing. We now have 522 people registered. Although this is encouraging, we are keen to get as many people signed up as possible. It is free, and people will not be bombarded with spam as details are kept secure. Please can you encourage colleagues, friends, family and members of the public to register. They will need a valid email address. Regular updates around crimes that matter to you in your area are sent, as well as crime prevention advice and public appeals for information. Please circulate on emails, reports and correspondence the following link and signpost people to:

<https://www.wiltsmessaging.co.uk/>

BURGLARY UPDATE

Officers are investigating burglaries in Trowbridge, Melksham, Bradford on Avon, Westbury and Warminster.

In the majority of the burglary cases, offenders have entered a property through an unlocked door and stole keys from the hallway, before returning later to steal the car.

Inspector Andy Fee, West Wiltshire Community Policing Team, said: "We are seeing a trend in residential burglaries across West Wiltshire where offenders are getting into people's homes via insecure doors and taking car keys. Cars are then being taken and dumped locally.

"With the night's drawing in and houses being left in darkness until residents are home from work, I would like to remind everyone of some simple ways to keep their property secure over the festive season".

To improve the security in and around your home, we are asking residents to remember the following advice:

- Lock your doors and windows every time you leave the house, and make sure you have approved locks or bolts on all doors and windows
 - Use a timer to set lights to mimic your usual activity when you are not home.
- If you buy large or valuable items such as a bicycle, ensure any serial numbers are registered with www.immobilise.com
 - Ensure keys and handbags are not on display in your premises
- Always report any suspicious activity, note any vehicle registrations, descriptions of persons involved and direction of travel
- Make sure any bolts on garden gates are low enough so that they cannot be opened by reaching over the top of the gate
- Never leave a key in a hiding place like in a plant pot or letterbox – a thief knows all the hiding places.

A new dedicated resource has recently been implemented by Wiltshire Police that will not only tackle burglary, but all priority crimes.

EVENTS

For those looking to organize an even within the community, please have a look at the toolkit available from Wiltshire Council, which gives guidance and advice with regards to most types of events, including information about traffic management and which agencies / departments need to be contacted when applying for various licenses / road closures.

It can be found at <http://www.wiltshire.gov.uk/public-events-toolkit.pdf>

For a detailed breakdown of the crime in your area visit...

<https://www.police.uk/wiltshire/>

CONTACT US

Please use 999 in an emergency or crime in progress. Use 101 for all past or non-urgent crimes/incidents and issues or visit Wiltshire Police's new website at;

<https://www.wiltshire.police.uk/>

CPT TEAM EMAIL - CPTWestWiltshire@wiltshire.pnn.police.uk

Sector Inspector – Inspector Andy Fee – andy.fee@wiltshire.pnn.police.uk

Sector Deputy – Sergeant Gill Hughes – gill.hughes@wiltshire.pnn.police.uk

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